



## Reservation and security rules

Dear customers,

To be able to offer you a relaxed and safe experience in our Pool Area we have some rules, which we would like you to follow. Under these conditions, we can welcome you as our guests.

**The motto is: "respect - consideration - personal responsibility"**

### **Plongez dans le plaisir ! – it works as simply as that :**

- The reservation of a place is only possible online via the E-shop
- You can use your existing client account for the booking and the payment
- You will need the number on the reservation and/or payment confirmation to check in at reception.
- The reservation fee is 4,00 € per person and ticket
- The reservation fee will be credited in full against the purchase price of the entrance ticket
- The reserved day and time could be used only at the day itself and at the booked time
- The transfer of a reservation to another day or another time is not possible
- The duration of a time slot cannot be changed
- Unused slots will not be refunded.

### **Plongez dans le sécurité ! – this is how it works :**



Keep your distance, please.



Masks required at the entrance, the reception, in the corridors and while queuing.



Wash your hands regularly and carefully with soap.



Avoid shaking hands and kissing.



Sneeze or cough in the crook of your elbow or in a tissue.



Aqua World: The mask is taken off last and put back on first !

Sauna: Inside of the Sauna Area the mask is always worn when you are in motion !



Mask required while hair drying.

- For hygiene - do not forget the bathing sandals.
- Please respect the number of persons allowed per pool.
- Those who do not swim are kindly asked to make room for other visitors.
- Deckchairs must remain in the designated areas.
- Six people per plot are allowed in the garden.

**The motto is: "respect - consideration - personal responsibility" – Thank you !**

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